

CAIRNGORM MOTORHOMES

TERMS & CONDITIONS

These Terms and Conditions are subject to the agreement signed between the parties the Hirer; Craigmyle Estates Ltd and the Hiree, the individual(s) renting the motorhome.

1. Drivers

All drivers must be over 24 years of age and below 76 years of age

All drivers must have more than 24 months full UK/EU/Canadian/Australian or New Zealand licence experience

Please note the vehicle can **NOT** be let out on hire to, or be driven by:

a) Persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/ or have had their licence endorsed or suspended or more than 6 penalty points imposed. Spent convictions, covered by the Rehabilitation of Offenders Act 1974 may be disregarded.

b) Persons who had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.

c) Persons engaged wholly or partly in professional entertainment or professional sports persons.

d) Jockeys and persons connected with racing of any sort.

e) Undergraduates and/or students under 25 years of age.

f) Persons who, whilst driving, have been involved in more than one accident during the past 3 years.

g) Foreign Service Personnel other than persons holding a full valid United Kingdom or EU licence for two years or more.

2. Documentation required

You will be required to provide the following documentation for each driver when you come to collect the motorhome;

- (i) A copy of your Driving Licence Photo Card
- (ii) 2 separate utility bills (excluding mobile phone bills) which must be dated with 90 days of the hire start date.
- (iii) An Online DVLA Licence Check Result print out.

To speed up the vehicle handover on collection please bring copies of these documents with you. You may scan and email copies of these documents in advance of picking up the vehicle.

NOTE: FAILURE TO PROVIDE THIS DOCUMENTATION WILL RESULT IN CANCELLATION OF THE HIRE WITHOUT A REFUND.

3. Number of passengers

The motorhome sleeps 6, however there are only 5 seatbelts and therefore only 5 passengers can travel in the motorhome.

4. Insurance

Comprehensive insurance of the vehicle, subject to a £500 excess, is included in your hire charge. All accidents and losses must be reported to the hirer at the time of the accident/loss. Up to £100 of personal belongings in the motorhome are covered, however this increases to £1000 in respect of camping equipment, subject to a maximum limit of £200 for any one item, except gas bottles or awnings.

All items not specifically mentioned are not covered by insurance.

Insurance is only valid for the period of hire which is agreed on the Self Drive Hire Agreement at the time of picking up the vehicle. The period of hire is from the collection date and time to the specified return date and time. Any late return or driving by non-named drivers would invalidate the insurance and constitute a traffic offence under the Road Traffic Act in which the driver may be liable to prosecution. The hiree and any driver will also be personally liable for any damage to the motorhome, any personal injuries, third party property damage, third party injuries and other related liabilities after the insurance expiry date and time.

5. Payment terms

For bookings made more than two months before motorhome collection, a deposit of one days rental will be required. The balance falls due 60 days before collection. For bookings made less than 60 days before collection, the total amount is payable. Please note that online bookings are provisional until confirmed in writing by the hirer.

There is a £500 excess on insurance claims, meaning the hiree is responsible for the first £500 in the event of an insurance claim for Fire and Theft, Accidental Damage, Windscreen damage or Third Party Liability. A security deposit of £500 will be taken at the time of booking. This deposit will be "held" on the hirees credit/debit card for the duration of the hire. Money will not be taken unless there is reason to make an insurance claim during the hire. Should there be no claim the deposit will be released within 7 days after the end of the hire period.

At the time of booking a £200 security deposit will also be held against the hirees payment card to cover any of the possible additional charges noted in point 13 below. This deposit will be released within 7 days after the end of the hire period if there are no charges.

6. Cancellation

In the event of a cancellation the deposit is non-refundable. We strongly advise that hirees take out their own insurance to cover unavoidable cancellation.

The following fees are applicable in the event of cancellation;

- More than 60 days prior to motorhome pickup – Booking Deposit
- Less than 60 days prior to motorhome pickup – Total Hire Charge

The Hirer reserves the right to cancel the booking if the balance is not received 60 days prior to pickup.

7. Hire duration and travel destinations

The minimum rental period is 3 days. Rentals exceeding 14 days should be discussed with us prior to booking.

Travel in our motorhome is confined to the UK. Should you wish to use the motorhome in Europe please contact us to discuss.

8. Collecting and returning the motorhome

Handover of the motorhome, including checking documentation will take around an hour so please allow for this when booking.

Collection times for the motorhome are flexible and will be agreed at the time of booking.

However once agreed they cannot be changed. The motorhome should be returned no later than 11am on the last day of hire. Please allow an hour to conduct vehicle checks when returning the motorhome. We operate a strict keys to hand policy for both collection and return of the vehicle.

9. Breakdown or Accident Procedure

In the event of breakdown or accident please contact us immediately on 07583 436040. In the event of an accident please get the names and addresses of any witnesses. The motorhome is covered by the RAC Camper Assistance.

10. Motorhome Fuel/Oil/Gas/Tyres

The motorhome fuel level will be checked and agreed with the hiree at the time of pickup, it should be returned with the same level of fuel. The motorhome takes diesel.

For hires of 7 days or more the hiree is responsible for checking the oil levels, water levels and tyre pressures once during the hire period. The hiree is responsible for the repair or replacement of tyres.

We supply 2 gas cannisters with the motorhome, one partially used and one full. If both cannisters are used during the hire period one should be replaced by the hiree. Please ensure replacements are the same size as those provided and that cannisters are correctly fitted and stowed in the vehicle.

11. Pets

For a nominal charge of £20 per dog (maximum 2 dogs) your dog can accompany you in the motorhome. However please do note that dogs are not allowed onto the seats or any of the beds and must not be left alone in the motorhome.

12. Smoking

We have a strict no-smoking policy within the motorhome.

13. Additional charges

The vehicle must be returned undamaged with the same amount of fuel supplied at vehicle pickup, empty of waste water, empty toilet cassette and the interior clean and in the same condition as when you took delivery of the vehicle otherwise charges outlined below may be applied.

The following additional charges are payable if appropriate:

- a) Should the vehicle be returned after the agreed time as stated on the rental agreement then a late fee of £50 per hour or part thereof will be charged
- b) Any parking fines, other fines or penalties and an associated administration charge of £25 will be incurred in relation to the vehicle during the Hire Period.
- c) A valeting or upholstery cleaning fee of £50 if the vehicle is not returned with the interior in a clean condition.
- d) The cost of refilling the Diesel tanks to the position they were in at handover and an associated administration charge of £25.
- e) A fee of £50 if the vehicle is returned with the toilet cassette not emptied
- f) A fee of £50 if the vehicle is returned with the waste water not emptied
- g) The cost of any damage to the Vehicle or third party property, subject to the insurance
- h) Any costs incurred by the hirer as a result of any breach by the hiree of the terms of this Agreement
- i) Demurrage; the daily rental rate for the period the Vehicle is off fleet; for example for accident repairs
- j) Any additional costs over and above the security deposit value should damages exceed the security deposit value.
- k) The cost to recover the Vehicle
- l) In the case of gross negligence Craigmyle Estates Ltd reserves the right to recover full costs in order to return the vehicle to the state in which it was handed over.

These Terms and Conditions comprise part of the signed agreement and are subject to the governing laws of Scotland.

